

**ADELPHIA BUSINESS SOLUTIONS**

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DOCKET NO.

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DOCKET ROOM

July 3, 2002

Mr. K. David Waddell, Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Re: Adelphia Business Solutions Operations, Inc. Notification of Discontinuance of Service in the Tri-Cities, TN Area

Dear Mr. Waddell:

Adelphia Business Solutions Operations, Inc. ("ABSO"), pursuant to Rule 1220-4-8.05, hereby provides notification to the Authority that it will discontinue providing local exchange and toll and long distance service in the Tri-Cities Tennessee area no earlier than September 20, 2002. ABSO currently provides service in this area by reselling the services of Sprint. ABSO's customers are business customers in this area - no residential customers are affected by this discontinuance of services.

On March 27, 2002, ABSO commenced a voluntary case under chapter 11 of title 11 of the United States Code ("Chapter 11 Filing") in the United States Bankruptcy Court Southern District of New York ("Bankruptcy Court"). As part of its efforts to restructure its debts and reorganize its business to successfully emerge from Chapter 11, we have undertaken an extensive review of our operations to determine what revisions to our business plan would be appropriate and necessary to enable the operations to become more economically efficient. We have determined that provisioning local exchange services via resale is not an economically efficient means of provisioning service to customers. ABSO has determined that it primarily will focus on providing service in those areas where it may use its own facilities to provide the service.

Accordingly, we have provided notice to our customers in the Tri-Cities area that we will be discontinuing service no earlier than September 20, 2002. Enclosed is a copy of the form of notification that was mailed to the customers on June 17, 2002.

Although the discontinuance of service is regrettable, it is necessary and will not adversely affect the public convenience and necessity. The customers have been provided ample notice to give them an opportunity to select an alternate provider. There are sufficient alternate providers that provide the same or similar services, that no

customer should be unable to obtain a comparable service from another provider in the designated time frame. ABSO is committed to assisting its customers during the conversion.

Should there be any questions or need for additional information, please contact the undersigned.

Sincerely,



Terry J. Romine  
Director of Legal and Regulatory Affairs

Enclosure

bcc: John Glicksman  
Jeff Nodland  
Richard Spillane  
Staci Burns  
John Smith  
Lorraine Halloran

**Notification of Discontinuance of Service in the Tri-Cities, TN  
Metropolitan Area No Earlier Than SEPTEMBER 20, 2002**

**Carrier: ADELPHIA BUSINESS SOLUTIONS OPERATIONS, INC.**  
2530 Perimeter Place Dr.  
Nashville, TN 37214  
Customer Support Number: 877-250-5993

DEAR ADELPHIA BUSINESS SOLUTION CUSTOMER:

On March 27, 2002, *Adelphia Business Solutions Operations, Inc.* filed for protection under Chapter 11 of the Bankruptcy Code in the United States Bankruptcy Court for the Southern District of New York. The filing was designed to afford us an opportunity to work on restructuring our debt while continuing to operate the business in the normal course and continue to provide our customers with the same quality service and availability of our products. In order to preserve and strengthen our business and to be able to successfully reorganize, we have found it necessary to re-evaluate the viability of continuing to provide our services in certain of our markets. During this evaluation, we have determined that, to be able to successfully reorganize, that we must discontinue services that we currently provide in the Tri-Cities, TN metropolitan area as soon as permitted by the Federal Communications Commission ("FCC") and state commission rules and regulations.

This service discontinuance only affects the services provided to your business in the Tri-Cities, TN metropolitan area. If you have business offices in other locations served by Adelphia Business Solutions, those locations will not be impacted unless you are otherwise notified. All amounts billed for service provided prior to the discontinuance date remain due and payable. Any billing questions should be directed to the above-referenced toll-free number.

**YOU ARE HEREBY NOTIFIED THAT ALL SERVICES, INCLUDING BUT NOT LIMITED TO, VOICE, DATA, INTERNET, DEDICATED POINT-TO-POINT, MIXED VOICE AND DATA, FRAME RELAY, CENTREX, INTRALATA TOLL, LONG DISTANCE, AND VOICE MAIL SERVICES, THAT CURRENTLY ARE PROVIDED TO YOU BY ADELPHIA BUSINESS SOLUTIONS OPERATIONS WILL BE DISCONTINUED NO EARLIER THAN SEPTEMBER 20, 2002. YOU SHOULD IMMEDIATELY SELECT AN ALTERNATIVE PROVIDER SO THAT YOUR SERVICE MAY BE TRANSITIONED WITHOUT INTERRUPTION PRIOR TO SEPTEMBER 20, 2002. SHOULD YOU NOT HAVE AN ALTERNATIVE PROVIDER BY SEPTEMBER 20, 2002, ADELPHIA BUSINESS SOLUTIONS OPERATIONS WILL DISCONNECT YOUR SERVICE.**

We understand that your service is important to you, and we will cooperate with your alternative service provider in connection with the transition. **HOWEVER, YOU MUST IMPLEMENT THE TRANSITION, WE ARE UNABLE TO EFFECTUATE NEW SERVICE FOR YOU WITH ANOTHER PROVIDER.**

You are further advised that the FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments with 15 days after receipt of this notification. Address your comments with 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Section 63.71 Application of Adelphia Business Solutions, Inc., et al. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We regret that we are unable to continue service to you and apologize for the inconvenience. If you have any questions regarding the discontinuance of service, please contact the above-listed customer care toll-free number.

Sincerely,

ADELPHIA BUSINESS SOLUTIONS